

# PENTHOUSE MOVERS

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- ***Penthouse Movers uses PROFESSIONAL movers.***
  - Our skilled movers use the proper techniques for (i) packing items in boxes, (ii) lifting, transporting and placing your valuables, and (iii) positioning your valuables on our moving trucks.
  - Experienced movers – not day laborers.
  - Efficient – our professional movers are efficient – ensuring quality and safety to protect your valuables while hustling to minimize the “time on the clock.”
- ***We use our own trucks and equipment.***
  - We are an established moving company with our own equipment, not a company that rents laborers, equipment and a truck for the day to move your valuables.
- ***We are insured, bonded and licensed.***
  - We maintain significant cargo, auto and general liability insurance to provide you complete comfort that your valuables are insured under all circumstances.
  - Penthouse Movers is licensed with the Department of Transportation.
  - We maintain a Business Services Bonds to protect customers against loss of personal property.
- ***Foreman on every job / General Manager available at all times.***
  - We will have a foreman onsite for your move.
  - The General Manager of Penthouse Movers, Paul Haverstick, will be available during your entire move to provide information and to answer any questions.
- ***We are accredited with Better Business Bureau.***
  - The Better Business Bureaus is an independent organization that accredits business reputation and tracks and monitors customer complaints as well as the resolution of those complaints.
  - You may verify the credentials and performance record of Penthouse Movers or any other moving company at:

Website: [www.denver.bbb.org](http://www.denver.bbb.org)  
Phone: 303-758-2100

Email: [info@denver.bbb.org](mailto:info@denver.bbb.org)  
Fax: 303-758-8321

- ***Our price is all-inclusive with no hidden fees and we will provide a free onsite estimate.***
  - We charge an hourly rate with a fixed travel charge. Penthouse Movers allows customers to review and approve on the total time prior to calculation of the final invoice.
  - Our hourly moving rates are transparent, with no hidden fees. Unlike other companies, at Penthouse Movers there will be no hidden charges. In the event that additional charges may arise, for example overnight storage fees or additional insurance, customers will be notified immediately, rather than surprised on the final invoice.
- ***Summary***
  - Our Promise. Penthouse Movers will provide you with an on-time professional move ensuring the protection of your valuables and your home.
  - Customer Service. We at Penthouse Movers want you to feel comfortable during this typically stressful time. We will be there to answer your questions and meet your needs – before, during and after your move.
  - Transparency. Penthouse Movers can provide you with proof of insurance, customer references, and verification of our good standing with the Better Business Bureau, an independent agency.
  - Protect Yourself. Get independent verification of the quality of the all moving companies you are investigating by checking with the Better Business Bureau of Denver.